



Order Addendum Advanced Data Deployer

This Order Addendum forms a part of the Order and applicable Master Services Agreement (collectively “**Agreement**”) between Customer and Copado, Inc. or one of its Affiliates (collectively “**Copado**”) under which Customer has purchased subscriptions to Copado Services. This Order Addendum describes the Copado Advanced Data Deployer functionality available for Customer’s active use as a part of the Services described in the Agreement. This function is currently branded as “**ADD**”. In the event of any conflict or inconsistency between the terms of this Order Addendum and the Master Services Agreement, this Order Addendum shall control.

1. **Additional Definitions** The following definitions are added to the Agreement.

“**Configuration Data**” means a type of data stored in the Salesforce database that acts like Meta-Data for Salesforce applications and can be customized and assigned to transaction types for customizing how the proposed Salesforce function should behave.

“**ETL**” means “extract, transform, load”; which are three database functions combined into one tool to pull data out of one database and place it into another database.

“**Meta-Data**” means Salesforce related contextual information about data or data sets such as form fields, hierarchical flow, formats, decision matrices, properties, and underlying definitions or descriptions which provides a framework to identify and classify a variety of other data.

“**Personally Identifiable Information**” or “**PII**” means information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual, and includes information protected by the following regulations: The General Data Protection Regulation (GDPR), HIPAA/HITECH - Health related information, GLBA - Financial information, Privacy Act - Fair Information Practices for PII held by Federal Agencies, COPPA , FERPA, and FCRA.

“**Seeded**” or “**Seeding**” means the process of inputting Test Data and/or Configuration Data to enable a Salesforce function to work correctly to generate meaningful results for testing purposes.

“**Test Data**” means data that is Seeded to perform the tests for identifying and locating defects, to verify and validate the given features, and/or develop scenarios of the Salesforce function under the test. Test Data is representative of Salesforce production data but does not use actual PII or expose any PII.

2. **ADD Subscription Licenses** Customer must specifically allocate each ADD license to each applied User pursuant to the Agreement.

3. **ADD Functionality** ADD is designed for Salesforce deployments of Meta-Data in the development operations lifecycle; specifically to deploy Configuration Data with complex relationships between objects, and to deploy Test Data sets to new sandboxes. ADD can be used to create a [Template](#), which is a configuration file that defines a structure to migrate between Salesforce organizations. Customer can define a template for a main object and its related parent and child objects. Copado has designed several pre-built Templates to assist Customer: [Pre-Built Templates](#)

4. **Exclusions** ADD is not an ETL tool and is not designed for large production data migrations. ADD is also not designed for production data back-ups or emergency recovery. In no event should Customer Seed actual PII with the ADD Service. No actual, real, valid data should ever be transferred using ADD without the appropriate data [Masking](#).

5. **Best Practices** In order to utilize ADD most efficiently and effectively, Customer should follow Copado’s [ADD Best Practices](#).

6. **Limitations**

- a) A Template deployment with one main object and no related objects can deploy up to 40,000 records.
- b) A Template deployment with one main object and many related objects can deploy up to 8,000 records of all the related objects. If this limit is being reached, Customer can split the deployment in different deployment



steps until all the necessary records are migrated.

- c) Query filters are only applied to the main Template selected for deployment. Filters do not apply to the selected child object Templates.

7. **Disclaimer** Copado is not liable for any claims, losses, demands, or suit arising directly or indirectly from Customer's failure to follow the requirements of this Order Addendum. Copado does not store any Customer Test Data, Meta Data, or Configuration Data (collectively for this Section 7, "**Data**") with any permanence, but only for transport operation of the ADD. Copado does not retain any such Data. Copado does not provide any back up or Data recovery for any type of data, as no data is captured or retained by Copado. Customer should not use the ADD for on-boarding/offboarding employee information. Customer must delete all Data (of any kind) from the applicable Salesforce sandbox environments after use.